Computer Ease Limited

www.celimited.com

established

1992

Business
Solution
Development

Customization

Implementation

Support

75+

7 Management

27 Development

7 Project Management

25 Support + QA

7 Logistics

2 Infrastructure

Flagship Products

5+







Sales & Distribution

HR & Payroll Fund Management

Financial Accounting





Procurement & Commercial

Electronic Fund Transfer

We Use Stable Technologies

Platform

- MS Windows Server and Workstations
- Android based Smartphones and Tablets

Databases

- MS SQL Server
- Oracle
- SQLite

Development Tools

- C#
- ASP.Net
- Angular
- Android

Sales Force Automation

Computer Ease Limited

2005

Palm PDA

• 2005

Windows Phone

• 2008

Java Phone

• 2010

Android Phone

• 2012

12+

companies

2005

Durbin



Dishari



AKG

Abul Khair



Darpan

gsk TaxoSmith GSK Bangladesh

2015

Spondon



2016

Drishti



2017

Bioscope



2018

Finis



AKG

2018

Compass

Arla Foods



2019

Bandhon

Distribution



2019

SMART



2020

EASY



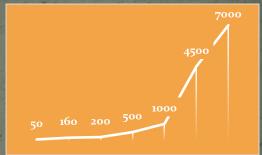
2020

Quazi



16,000+ field forces





2

sale types

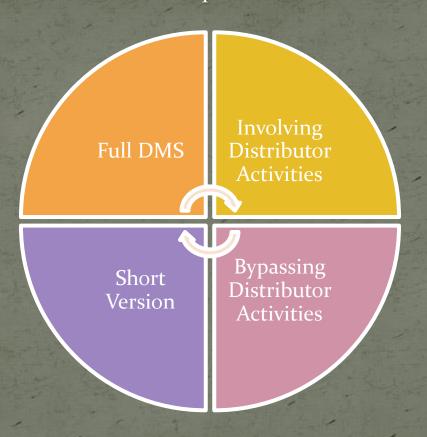
Presales Spot Sales

Online

Offline

2

version of implementations



Process Order and Delivery

Journey Plan

- · Salesman
- · Route
- Outlet
- Section/Visit Plan

Order Collection

- Market Damage
- Visual Merchandizing

Order Summary

- Correction for stock
- Add items

Challan Preparation

Cash Memo Printing

- Bangla & English
- Thermal, WiFi
- Dot matrix printer

Product Delivery to Market

- Collection of Damage product
- Manual Process

Return undelivered product to store

Correction for delivery

- · Partial sales
- · No sales
- New sales
- Short/Excess

Delivery Confirmation

Online DMS

(short version)

Web Application

- Setup, Authorization
- Stock Receive
- Report Viewing

Mobile Application for SR

- Order Capture, Market Return
- Promotion Calculation
- Memo/Challan Printing
- Sales Confirmation
- KPI Dashboard
- New Outlet Creation

Memo Printing

- From mobile
- Thermal and wifi Laser printer
- English and Bangla memo
- Print free/discount/damage

Others

- KPI-wise Target vs Achievement
- Incentive Calculation
- Claim Reports
- Message Broadcasting
- Location mapping on google map

Process Order and Delivery (Short Version)

Journey Plan

- · Salesman
- Route
- Outlet
- Visit Plan/Exception

Order Collection

- Order Taking
- Market Damage
- Visual Merchandizing

Order Correction

Challan/ Summary Print

Memo Printing

- WiFi: Bangla & English
- Thermal: English

Product Delivery to Market

- Collection of Damage product
- Manual Process

Delivery Confirmation

- Partial sales
- No sales
- New sales

Order Taking by Mobile

Get today's data according to PJP

Visit each outlet

Market Damage

Synced with Server

Challan and Memo Printing Order Taking

Promotion Calculation

Location Tracking

Timestamping

Order

Full DMS vs Short DMS

| Issue | Full DMS | Short DMS | |
|--|---|--|--|
| Infrastructure and human resource | PC/Tab, printer, UPS and internet connection, a trained operator | No infrastructure facility, no operator will be required at the distribution house. | |
| Invoice Printing | by operator at DB House | By SR from Mobile device | |
| Invoice Language | Bangla, English | Bangla, English | |
| Printer Type | Dot matrix, Laser | Thermal, Laser | |
| Stock Booking for issue to Depending on availability of order can be changed | | manual | |
| Sales Confirmation | by operator at DB House. | By SR from mobile app | |
| Stock related other transactions | The operator will do. | The sales people (TO, ASM) will do these to keep the stock updated. | |
| Software Rollout | Require training of SR, Operator. New operators will call for fresh training | The SRs and marketing team will require training | |
| Maintenance | The hardware at each distribution house will go through wear and tear and will require changes and upgrading from time to time. | There will be no hardware at distribution houses and hence no maintenance and recurring cost involved. | |

2 devices 2 languages cash memo printing

From Mobile/Tab

- Thermal
- Wifi Laser

Janachur 800.0 am 1-0 arks Active School 400 281.0 6544.0 Gm 1-0 Marks Gold 6644.0 281.0 200 Gm 1-0 Marks Tin 7700.0 1Kg 1-2 550.0 rtal :21688.0

Discount:0.0

From PC/Laptop

- Dot matrix
- Laser

Language

- বাংলা
- English

Location of Mobile Printing

- At Spot
- At House

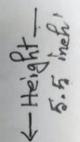
| | 10 30 13 | | | 23 12 31 |
|---|---|--|---|--------------------------------|
| ফ্যামিলী কেযার ১১ন্থ বোড, কল্যানপুর তাং: ২১ ডিসেম্বর ১৭ নাহিফা বেজা (র [—] ট:কল্যানপুর ড়ার) ক্রম বিবকা ১ অ্যালপেনলিবে পপ ৬০ পিস অ্যাসোরটেড হেঙ্গার পাউচ | পারকেট্রি ভাান মেল বাংলাদেশ প্রাইভেট লিমিটেড সকক ইটারন্যাশনাল অলনা এপটিমেট, হাউস১, রোভ-৩, বক-বি, দেকশন-২, মিকণ্র, ঢাক-১২১৬ কোন: ০১৯১১৫১৭০১৬ দর পরিমান মূল্য ২৫০,০০ ৪ ১,০০০,০০ | তাং: ২১ ডিসেম্বর ১৭ নাকিজ বেজা (র *ি ট:কল্যানপুর ভার) ক্রম বিবকা ১ অ্যালপেনলিবে অরিভিনাল ৭৫ পিস পাউচ | পানকেট্টি জান মেল বাংলাদে স্বক ইউাক্যাশনাল অঙ্কনা এপাটমেউ, হাউস১, ; ফেকশ্ম-২, মিকশ্ব, ঢাক-১২ ফোন: ০১৯১১৫১৭০১৬ দ্ব প্রি | রোভ-৩, বক-বি, |
| (ফ্রি) অ্যালপেনলিবে পপ ৬০ পিস অ্যাসোরটেড হেঙ্গার পাউচ (মনো পিস) | ₹8.00 | আলপেনলিবে পপ ৬০ পিস অ্যাসেরটেত হেঙ্গার পাউচ (ব্রিটার্ন) অ্যালপেনলিবে অবিজ্ঞিনাল ৩০০ পিস জার(মনো পিস) (ফ্রি) অ্যালপেনলিবে পপ ৬০ পিস অ্যাসোরটেত হেঙ্গার পাউচ (মনো পিস) (ফ্রি) অ্যালপেনলিবে অরিজিনাল ৭৫ পিস পাউচ (মনো পিস) | \$60.00 | ७ १৫०.०० २৫ (১৯.१৫) १.०० |
| মেটি: এক হাজার টাকা | >,000.00 | মেটি: এক হাজার ছয় শত অটান্ল টাকা , পঁচিশ পয়সা | | 3,546 -24 |
| ফ্যামিলী কেয়ার ১১নং বোড, কল্যানপুর তাং: ২১ ভিসেম্বর ১৭ নাজিজ রেজ (র ^{ক্} ট:কল্যানপুর জার) ক্রম বিবকা ১ অ্যালপেনলিবে পপ ৬০ পিস অ্যাসোরটেড হেঙ্গার পাউচ (ফ্রি) অ্যালপেনলিবে পপ ৬০ পিস অ্যাসোরটেড হেঙ্গার পাউচ (মনো পিস) | পারকেট্র ত্যান মেল বাংলাদেশ প্রাইভেট লিমিটেড সকক ইউনেরশনাল অলনা এপার্টমেউ, হাউস১, বোভ-৩, বক-বি, সেকশন-২, নিকপ্র, ঢাক-১২১৬ ফোন: ০১৯১১৫১৭০১৬ দর পরিমান মূল্য ২৫০.০০ ৪ ১,০০০.০০ ২৪.০০ | তাং: ২১ ভিসেম্বর ১৭ নাফিজ রেজা (ব [*] ট:কল্যানপুর ভার) ক্রেম বিবকা ১ আলপেনলিবে অরিজিনাল ৭৫ পিস পাউচ ২ আলপেনলিবে পপ ৬০ পিস অ্যান্যেরটেত হেঙ্গার পাউচ (বিটার্ন) অ্যালপেনলিবে অরিজিনাল ৩০০ পিস জার(মনো পিস) (ফ্রি) অ্যালপেনলিবে পপ ৬০ পিস অ্যান্যেরটেত হেঙ্গার পাউচ (মনো পিস) (ফ্রি) অ্যালপেনলিবে পর্বাজিনাল ৭৫ পিস পাউচ (মনো পিস) (ফ্রি) অ্যালপেনলিবে অরিজিনাল ৭৫ পিস পাউচ (মনো পিস) | \$6°.00 \$6°.00 | রোভ-৩, বক-বি, |
| মেটি: এক হাজার টাকা | 3,000.00 | মেটি: এক হাজার ছয় শত আটাল্ল টাকা , পঁচিশ পয়সা | | ১,৬৫৮.২৫ |

- width - 3 inch'



Standard Finis Dil Co MRS Jainal Abedin

Route:Gouripur Bazer SR:Md. Rojob Ali Date:30 Jan 2019



CHALLAN

| SL SKU NAME | PRICE | QTY | T.PRICE |
|---|--------|-----|-----------|
| 01.FINIS LIQUID 450ML | 117.7 | 2 | 235.4 |
| 02.SPRAY GUN | 22.0 | 3 | 66.0 |
| 03.AEROSOL 475 ML | 226.0 | 2 | 452.J |
| Total IN WORDS:Seven hundred fif paisa only | ****** | | 753.40 |
| Store Keeper | | Del | ivery Man |

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Test Distributor

Modina Hardware New Bustand

Date: 3 Feb 2019, 01:25 PM

SR: Imran

MEMO

| SL SKU NAME | PRICE | QTY | T.PRICE |
|------------------------------|-------|-----|---------|
| 01. TARA MOSQUITO COIL 1 BOX | 21.44 | 12 | 257.3 |
| 02.BOOSTER MOSQUITO COIL 1 | 37.63 | 12 | 451.6 |
| 03.FINPIC TOILET CLEANER 50 | 75.9 | 12 | 910.8 |
| 04.FINPIC INSTA 750ML. | 112.0 | 12 | 1344.0 |
| 05.FINPIC TOILET CLEANER 50 | 75.9 | 3 | 227.7 |
| 06.MAX JAMBOO M COIL 1 BOX | 40.0 | 12 | 480.0 |
| 07.INSECT POWDER 100GM | 25.95 | 12 | 311.4 |
| 08.FIN WASHING POWDER 500GM | 49.22 | 6 | 295.3 |
| 09.FIN WASHING POWDER 22GM | 2.66 | 24 | 63.8 |
| (MR)FINIS LIQUID 450ML | | 1 | 117.7 |
| | | | |

Total 4224.20 IN WORDS:Four thousand two hundred twenty four taka & twenty paisa only

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mlevel of authorization

Notifications Activities... Authorization Activities Sales New Outlet Email, SMS Sales Target Organogram Other External Market Claim Departments Stakeholders Return

10+ KPIs

three four Incentive two one Target vs Sales **New Product** Setup by **ECO** Time spent Designation Contribution Slab-wise Call Section drop Drop size incentive Attendance Productivity calculation **Brand Call** Order vs Location LPC **Productivity** Delivery Accuracy

2 type

Promotional Programs

Trade Promotion

Single/combinatio n/bundle

Multi slab

Cumulative

For Specific outlet

Long Term Promotion

Display/Purchase/ QPDS

Enrollment criteria

Target setting criteria

Gift/Point redemption by cash memo

Promotional Budget

Program-wise budget allocation

No promo sales after budget exceeds

Budget distribution to SR

Warning before budget crossing

Inventory Management

Integration with ERP System (Primary Invoice Receive)



Physical Receive

- By Sales Manager
 - By Distributor
 - Any device



Transit
Damage/Shortage

Inventory Management

Stock Type

Sound

- Actual
- Available

Damage

- Market
- •In House

Transit

- Damage
- Shortage

Batch

Batch stock

- •FIFO
- Near Expiry

Price control

Indent/ Sales Order

Suggested

Control

- Increase
- Decrease

Authorizedby

•TM/ASM/RSM/Fina nce

Primary Invoice

Integration

VAT

Transit

Claim Management

Claim Heads Approval Flow Promotional TMExpenditures Market Damage Replacement ASM In-house **RSM** Damage Incentive NSM Others Finance 3 ways of Data Analysis

Fixed Format Report

Dashboard

Pivot analysis

Roadmap

| Serial | Action Item | Purpose | CEL Responsibilities | Client Responsibilities | Remarks |
|--------|----------------------------|---|-------------------------|---|---|
| | Concept) | Client will go through the "As Is" Application to find out the gaps of requirements | | | Free of Cost |
| | | Afte | er contract is on | | |
| 2 | | If any new requirement found in the POC those will be incorporated in the system | Development and Testing | | Cost may incur |
| 3 | Pilot | To run the application in two distribution houses as "Pilot Phase" | | 1 | Cost will incur |
| 4 | • | Prepare necessary data for the application and upload those to system, mainly the retailer database | data to system | Prepare Product info with price, Prepare Trade Promotion Prepare retailer data, visit plan | cost will incur based of contract |
| 5 | | Going Live by implementing the application nationwide | rollout contract | Arrange all facilities for training like venue, projector etc. | cost will incur based of contract |
| | Infrastrucuture Related | To make available required infrastructures to run the application | | Application and Database Servers Android Smartphone for each Order Collector Printers Mobile Data etc. | |

4 steps
Order Booking

Check-in an Outlet Know the Customer Get Orders Check-out

Current Status of SR

| ≡ বায়োস্কোপ | UPLOAD(0/1 |
|--|--|
| User Nafiz Reza Today's Route | Date 20-07-2017 Today's Section |
| Kayllanpur Star Value Target 42,255.59 | Kayllanpur Star Rem. Value 37,179.59 |
| Schedule Outlet 17 | Visited/Rem. Outlets 1/16 |
| Ordered Value 5,076.00 | Productive Outlets 2 (11.76%) |
| No. of SKU's Sold 18 | LPC 1.50 |

| ≡ MTD S | Status | ORDEF |
|-------------------|-----------|--------------|
| Date: 20-Jul-2017 | | |
| Target This Month | | 1,140,901.00 |
| Achieved Value | | 184,619.15 |
| Remaining Target | | 956,281.85 |
| Productivity(%) | | 21 |
| LPC | | 5.00 |
| Non Billed Outlet | | 35 |
| ECO(%) | 35.00 | |
| Asking Avg. Targe | 95,628.18 | |
| Focus Brand Stat | us | |
| Brand | Target | Achv. |
| Mentos | 40,000.00 | 8,600.00 |

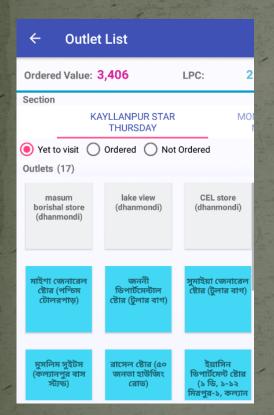
| ≡ Order S | | | |
|--------------------------------------|-----|-----|----------|
| SKU | CTN | PCS | Value |
| সেন্টার ফূট স্ট্রবেরি ২০০ পিস জার | 0 | 5 | 1,670.00 |
| সেন্টার শক ১৩০ পিস জার | 0 | 8 | 1,736.00 |

STOCK ORDER

Total:

3,406.00

Order Booking





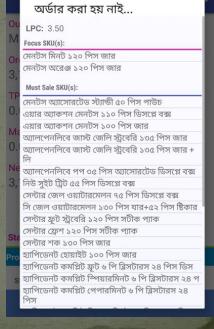


Order Booking





| ← View | Memo | | ■ O |
|--|-------------------|------------|-------------|
| Gross: 3,145.00 | Discount: 0.00 | Net 3,1 | t: 45.00 |
| SKU | CTN | PCS | Value |
| অ্যালপেনলিবে অরিজিনাল ৩০০ পি জার | 0 ज | 5 | 1,185.00 |
| অ্যালপেনলিবে অরিজিনাল ১৯০ পি পাউচ | 0 স | 2 | 288.00 |
| অ্যালপেনলিবে অরে ক্যান্ডি ১৭০ পিস জা Free Products | | 3 | 408.00 |
| Fi | ree SKU | | Qty |
| | | | · |



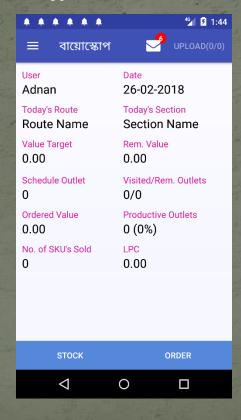
Sales Confirmation by SR

| | | | ▼ ⊿⊿ | 6:31 рм |
|-------------------------|---------|---------------|-------------|----------------|
| ≡ Sal | es Coi | nfırmati | on | UPLOAD |
| Order Date | 15-7-20 |)19 Sa | ales Date | 16-7-201 |
| Total Sales: 0 | .00 | | | |
| No Sales Reason | | Add Outlet | | ales mation |
| Outlet | LPC | Order V | ⁄al. Sal | es Val. 🔲 |
| নাইস কর্ণার | 4.0 | 88 | 9.39 | 0.00 |
| খান ফার্মা | 4.0 | 94 | 6.92 | 0.00 |
| জেরিন জেনারেল শ্রেনর | 6.0 | 88 | 9.41 | 0.00 |
| এখন স্টোর | 7.0 | 3,50 | 4.46 | 0.00 |
| বিসমিল্লাহ স্টোর | 2.0 | 88 | 4.96 | 0.00 |
| মুসলিম সুইট | 4.0 | 78 | 7.62 | 0.00 |
| স্কাই ব্ল কসমেটিক্স | 5.0 | 3,47 | 7.90 | 0.00 |
| বুক বর্ন কসমেটিক্স | 5.0 | 2,81 | 4.18 | 0.00 |
| | | 0 | < | 1 |

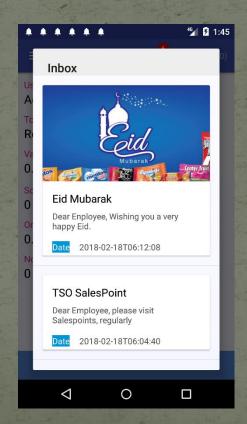
| _ | | | ▼1 | 🚄 🖥 6:31 рм |
|-------------------------------------|-------------------------|----------|----------------|-----------------|
| ← | Collecti | on Amo | ount MR | ADD SKU |
| SK | U | Order | Sales | Value |
| লাইট কমগ্নি ওয়াশ 50 গ্র | | 0~2 | 0~5 | 486.75 |
| লাইট কমগ্নি ফেস ওয়াশ ইমর্পোট | ইট ডুও 100 গ্রাম- | 0~1 | 0~1 | 247.79 |
| ম্যান অ্যাক ফেস ওয়াশ | | 0~1 | 0~1 | 207.96 |
| ম্যান পাওয় ফেস ওয়াশ নতুন | ার হোয়াইট 50 গ্রাম- | 0~2 | 0~2 | 238.94 |
| | | | Total | 1181.44 |
| | Edit | Selected | Sales | |
| SKU | Choose | SKU fron | n list to Char | nge |
| Sales | Qty C | tn | Qty P | ocs |
| C | ONFIRM | | СНА | NGE |
| | | 0 | | \triangleleft |

Message Broadcast

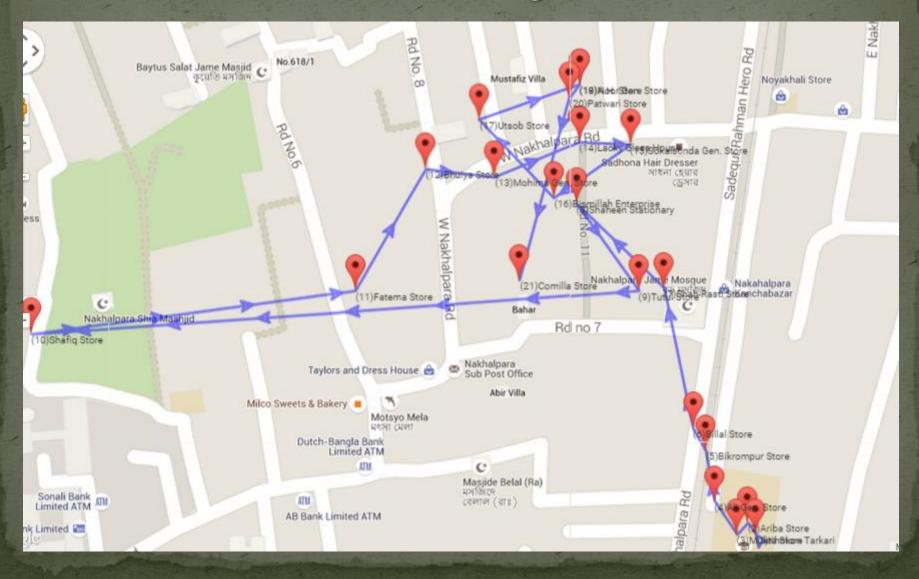
Showing notification inside the App



Details of Message



GPS tracking



Market Survey

Questionnaire

- Answer types
 - Text
 - Number
 - Multiple
 - Image



Instruction for Survey

- For a survey a set of questionnaire will be prepared
- Survey for a period



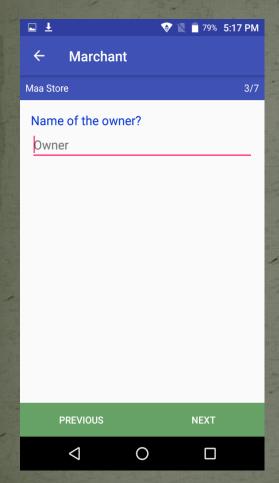
Survey Report

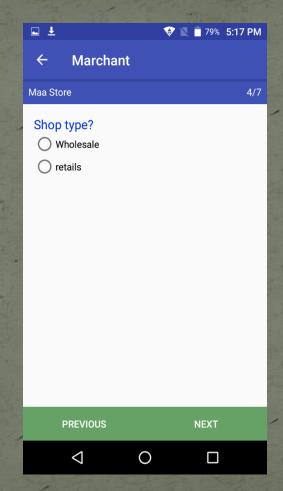


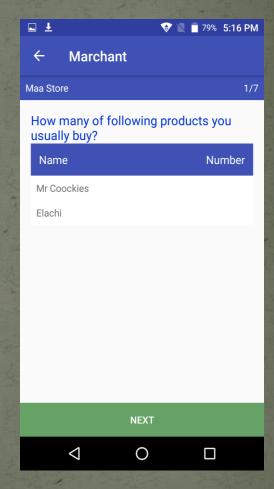
Capturing Survey Data

- On the survey period Sales Officer will get questionnaire
- On mobile SO will enter survey data

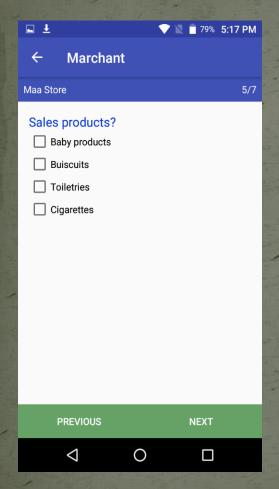
Market Survey

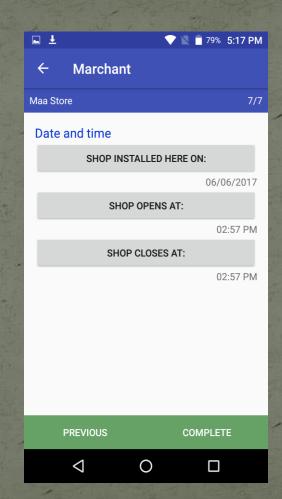


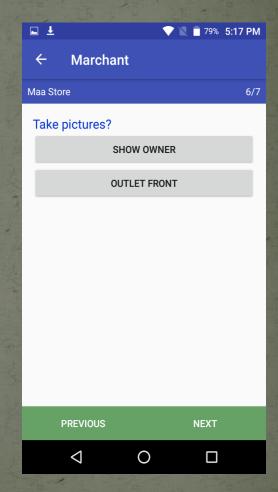




Market Survey







Major Support & Servicé Contracts

| Client | Product | Term |
|---------------------------------|--------------------------------|----------------------|
| Orion Group | Pharma ERP | Retainer since 1992 |
| British American Tobacco | HR and Oracle Support | Monthly Since 1997 |
| Unilever Bangladesh | Distribution Management System | Monthly Since 2001 |
| Grameen Phone | Payroll & Fund Management | Quarterly Since 2005 |
| Robi Axiata | Sales Tracking System | Quarterly Since 2010 |
| Kohinoor Chemical Company | FMCG ERP | Retainer since 1992 |
| DHL Express | Payroll | Monthly Since 2003 |
| National Exchange Company Italy | Electronic Fund Transfer | Monthly Since 2003 |
| Nestle Bangladesh | DMS | Monthly Since 2006 |
| GSK Consumer Division | DMS | Monthly Since 2012 |

Major Support & Servicé Contracts

| Client | Product | Term |
|---------------------------------------|----------------------------------|----------------------|
| H & M Bangladesh | Payroll Outsourcing | Monthly since 2016 |
| Li & Fung | Payroll support | Monthly Since 2010 |
| Novartis Bangladesh | HR support | Quarterly Since 2013 |
| SGS Bangladesh | HR support | Quarterly Since 2012 |
| New Zealand Dairy Products | Distribution Management System | Monthly Since 2015 |
| Enroute International Limited | Payroll Outsourcing | Monthly since 2011 |
| Bangladesh Specialized Hospital | Hospital ERP support | Monthly since 2016 |
| Orbit Exchange Company Italy | Electronic Fund Transfer support | Monthly Since 2013 |
| First Security Exchange Company Italy | Electronic Fund Transfer support | Monthly Since 2014 |
| Energypac Engineering Limited | PPIC support | Monthly since 2015 |
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Thank you!

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